

RESOLUTION NO. R-20-17

A RESOLUTION AUTHORIZING THE EXECUTION OF AN ACKNOWLEDGEMENT FORM BETWEEN THE VILLAGE OF CAMPTON HILLS, KANE COUNTY, ILLINOIS AND RING

WHEREAS, the Village of Campton Hills, Kane County, Illinois (the “*Village*”) is a duly organized and existing municipal corporation created under the provisions of the laws of the State of Illinois and under the provisions of the Illinois Municipal Code, as from time to time supplemented and amended; and

WHEREAS, Neighbors by Ring (“*Neighbors*”) is a free app designed to help community members connect and stay informed about what is going on in their community; and

WHEREAS, Neighbors Public Safety Service allows local public safety agencies to join and use the free Neighbors app to help community members stay informed about local public safety incidents; and

WHEREAS, public safety agencies may use Neighbors to submit requests for assistance in relation to a local safety incident, post official updates about local crime or safety issues to help the community stay informed about incidents that may impact residents, and view and comment on public posts shared to Neighbors within its jurisdiction; and

WHEREAS, public safety agencies do not have access to user cameras, live streams or personal information when using Neighbors, do not have access to user account information, and may only view videos and information if it has been publicly posted on the app or explicitly shared with the agency in response to a request; and

WHEREAS, the Village and Ring desire to execute an Acknowledgement Form, attached hereto as Exhibit A, for participation in Neighbors services (the “*Agreement*”); and

WHEREAS, the Village President and Board of Trustees of the Village of Campton Hills

(the “*Corporate Authorities*”) deem it advisable and in the best interest of the health, safety and welfare of the residents of the Village to authorize participation in Neighbors and execute the Acknowledgement Form.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Campton Hills, Kane County, Illinois, as follows

Section 1. That the above recitals and legislative findings are found to be true and correct and are hereby incorporated herein and made a part hereof, as if fully set forth in their entirety.

Section 2. The Agreement by and between the Village and Ring, which is attached hereto and made a part hereof as Exhibit A, is hereby approved in substantially the form presented to the Village Board with such necessary non-material changes as may be authorized by the Village President, the execution thereof to constitute the approval by the Village of any and all changes or revisions therein contained.

Section 3. That the officials and officers of the Village are further hereby authorized to undertake actions on the part of the Village as contained in the Agreement to complete satisfaction of the provisions, terms or conditions stated therein

Section 4. If any section, paragraph, clause or provision of this Resolution shall be held invalid, the invalidity thereof shall not affect any other provision of this Resolution.

Section 5. All ordinances, resolutions, motions or orders in conflict with this Resolution are hereby repealed to the extent of such conflict.

Section 6. This Resolution shall be in full force and effect upon its passage, approval, and publication in the manner provided by law.

Intentionally Left Blank

Passed this 18th day of August, 2020, pursuant to a roll call vote as follows:


	AYES	NAYES	ABSENT	ABSTAIN
Trustee Darlene Bakk	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustee Susan P George	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustee Jim McKelvie	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustee Mike Millette	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustee Michael O'Dwyer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustee Wendy K. White Eagle	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
President Michael Tyrrell	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

APPROVED this 18th day of August 2020


Michael Tyrrell, Village President

(SEAL)

ATTEST:


Lynn Baez, Village Clerk



Ashley Gregory, Executive
Assistant &
Deputy Clerk

Exhibit A

Agreement



Acknowledgement Form

Campton Hills Police Department

WAAQ

Agency
40W270 LaFox Rd. Campton Hills, IL 60175

Verification Code (Required)
630-584-0330

Address

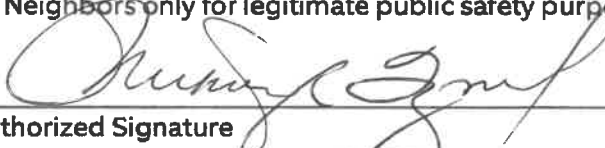
Phone Number

Neighbors by Ring is a free app designed to help community members connect and stay informed about what's going on around them – whether they own a Ring device or not. Public agencies use Neighbors to share important crime and safety information with residents, and work with their communities to help make neighborhoods safer. With Neighbors, public agencies may:

- **Connect with The Community** - Public agency personnel can comment on Neighbors app posts within their jurisdiction as an identified public agency user.
- **Provide Updates from Official Sources** - Public agency personnel can post official updates to help their community stay informed about incidents that may impact residents.
- **Work Together** - Users have the option to provide helpful information if public agencies seek assistance with an investigation. This process has been designed to ensure that no user information is shared with the public agency unless the user chooses to share such information, including whether the user received a notification or opted-out of all future notifications.

Please read and acknowledge your understanding of the following:

- A. There is no cost associated with joining or using Neighbors.
- B. No endorsement or promotion of Ring products or services is required. There is no obligation to participate in any other Ring program.
- C. Ring will provide training and ongoing support to agency's Public Information Officer (or equivalent), Investigative Coordinator and Community Engagement Coordinator, and others as deemed appropriate.
- D. Ring will publicly announce your participation in Neighbors by sending an in-app announcement and adding your agency's name to Ring's publicly available Active Agency Map, which lists all public safety agencies that have joined Neighbors.
- E. Agency will maintain appropriate user access control to Neighbors for its personnel and will use Neighbors only for legitimate public safety purposes.



 Authorized Signature
 MICHAEL R. TYRRELL

 Printed Name

8/20/2020

 Date
 Village President

 Title



Neighbors Public Safety Service

Neighbors Public Safety Service (NPSS) allows local public safety agencies to join and use Neighbors, a free app by Ring designed to help community members connect and stay informed about local public safety incidents – whether they own a Ring device or not.

Local police and fire departments across the country can use Neighbors to share important, hyper-local crime and safety information with their residents, view and respond to publicly posted content on the app, and request assistance from residents to help make their neighborhoods safer. Ring is proud to provide Neighbors and NPSS as a way to support community-driven conversations between residents and the local public safety agencies who serve them.

Why Public Safety Agencies Use Neighbors

Connect With The Community

Local public safety users can view and comment on public posts shared to Neighbors. Comments and posts from public safety users are clearly identified by their name, rank and agency.

Updates From Official Sources

Public safety users can also create posts to inform their community about local crime and safety issues.

Work Together

When using NPSS, public safety users can submit requests for assistance in relation to a local safety incident. Neighbors was designed so that residents decide what information is shared to the app and whether or not they wish to respond to a public agency's request.

How User Privacy Is Protected

No Access to Devices

Public safety agencies do not have access to user cameras, live streams or personal information when using NPSS.

No Access to Private Videos

Through Neighbors, public safety users can only view videos and other information if it has been publicly posted on the app or explicitly shared with the agency in response to a request.

No Direct Access to Users

When using Neighbors, public safety agencies cannot see how many or which Ring users received a request, declined to share, or opted-out of receiving notifications for future requests.

No Access to Device Locations

Neighbors does not provide public safety users with the addresses at which any devices are located.

No Access to User Account Information

Residents are identified in Neighbors posts & comments only as "Neighbor #". Public safety users see the same information as regular users and do not receive additional information about the post or the users posting or commenting.

Helpful Resources

[Neighbors Website](#)

[Neighbors Public Safety Service: Home Page](#) | [Resource Center](#) | [Video Request FAQ](#)

[Map of Active Public Safety Agencies on Neighbors](#)



Table of contents

Help Center

[Fact Sheets About Neighbors](#)

[Ring](#)

Neighbors Public Safety Service Help Center → Training and Informational Materials → RING AND NEIGHBORS INFORMATION FOR YOUR COMMUNITY

 Search

Fact Sheets About Neighbors

The Neighbors Fact Sheet and the Neighbors Public Safety Service Fact Sheet provides you with helpful information about the Neighbors App and how local public safety uses it. Download printer-friendly versions of them below.



Neighbors is a free app by Ring designed to help community members connect and stay informed about local public safety incidents – whether they own a Ring device or not. Millions of residents across the country are using the Neighbors App to make neighborhoods safer for their families, friends and neighbors. We believe that when communities can come together, safer neighborhoods become a reality.

Neighbors App Features

Table of contents

Fact Sheets About Neighbors

Get real-time, hyper-local information about what's going on in your community, through crime and safety alerts from users near your home.

Alert Your Community

Post and share important crime and safety information in the following categories: Crime, Safety, Unknown Visitor, Lost Pet or Neighborly Moment. Once an alert is posted, you can comment with updates and inform your neighborhood when the incident has been resolved.

Connect with Neighbors

View and comment on publicly posted videos, photos and text-based posts shared by local users through your Neighbors App feed.

Personalize Your Experience

Customize what type of incident alerts you would like to receive and how often you would like to receive them by selecting from the available crime and safety categories.

Prioritizing User Privacy

Choose what content you wish to share and how you want to engage with your neighbors on the app. The Neighbors App was designed to keep users in control of what is shared with their neighborhood.

Support from Local Public Safety

In some neighborhoods, local police and fire departments have joined the Neighbors App to engage with residents. When using Neighbors, public safety agencies can view and respond to publicly posted content from residents, send real-time alerts and request assistance from residents related to local public safety incidents.

Free and Accessible

The app is free to join and you can connect with your community by downloading [the app on the App Store](#), [the app on Google Play](#) and [the app on Amazon](#).

You do not have to own a Ring device to join the Neighbors App and help make your neighborhood safer.



Table of contents

Learn more about the [Neighbors App](#).
For media inquiries, contact [media@ring.com](#).



Neighbors Public Safety Service

Neighbors Public Safety Service (NPSS) allows local public safety agencies to join and use Neighbors, a free app by Ring designed to help community members connect and stay informed about local public safety incidents – whether they own a Ring device or not.

Local police and fire departments across the country can use Neighbors to share important, hyper-local crime and safety information with their residents, view and respond to publicly posted content on the app, and request assistance from residents to help make their neighborhoods safer. Ring is proud to provide Neighbors and NPSS as a way to support community-driven conversations between residents and the local public safety agencies who serve them.

Why Public Safety Agencies Use Neighbors

Connect With The Community

Local public safety users can view and comment on public posts shared to Neighbors. Comments and posts from public safety users are clearly identified by their name, rank and agency.

Work Together

When using NPSS, public safety users can submit requests for assistance in relation to a local safety incident. Neighbors was designed so that residents decide what information is shared to the app and



Table of contents

Updates From Official Sources

Public safety users can also create posts to inform their community about local crime and safety issues.

Fact Sheets About Neighbors

How User Privacy Is Protected

No Access to Devices

Public safety agencies do not have access to user cameras, live streams or personal information when using NPSS.

No Access to Private Videos

Through Neighbors, public safety users can only view videos and other information if it has been publicly posted on the app or explicitly shared with the agency in response to a request.

No Direct Access to Users

When using Neighbors, public safety agencies cannot see how many or which Ring users received a request, declined to share, or opted-out of receiving notifications for future requests.

whether or not they wish to respond to a public agency's request.

No Access to Device Locations

Neighbors does not provide public safety users with the addresses at which any devices are located.

No Access to User Account Information

Residents are identified in Neighbors posts & comments only as "Neighbor #". Public safety users see the same information as regular users and do not receive additional information about the post or the users posting or commenting.

Helpful Resources

[Neighbors Website](#)

[Neighbors Public Safety Service: Home Page | Resource Center | Video Request FAQ](#)

[Map of Active Public Safety Agencies on Neighbors](#)



Table of contents

Fact Sheets About Neighbors

 [Fact Sheet - Neighbors.pdf](#)
(70 KB)

 [Fact Sheet - Neighbors Public Safety Service.pdf](#)
(70 KB)

Was this article helpful?



1 out of 1 found this helpful

Have more questions? [Submit a request](#)

Articles in this section

[Active Agency Map](#)



